

# Lowell Community Health Center

1 in 3 Lowell Residents Choose LCHC for Care

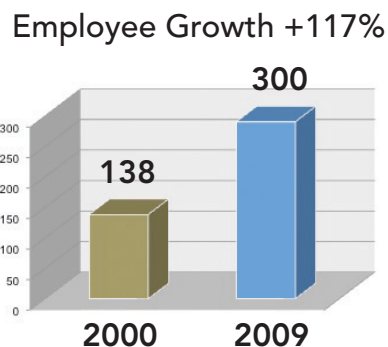
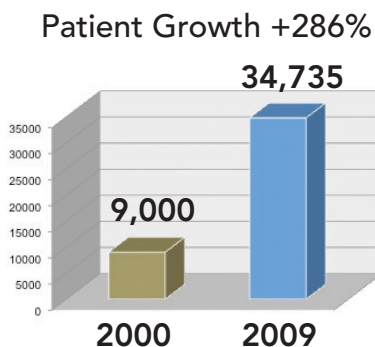
978-937-9700 | [www.lchealth.org](http://www.lchealth.org)

Dorcas Grigg-Saito, Chief Executive Officer

## Did You Know?

- The Health Center has been providing high quality, affordable health care services for the community since 1970.
- The Health Center stimulates an economic impact of over \$31 million in Greater Lowell, including \$23.9 million in personal income.
- The Health Center has 300 employees and 46% of staff live in the City of Lowell.
- The Health Center has an annual operating budget of \$22.1 million. Since only 66% of revenue is derived from patient fees and insurance reimbursements, LCHC raises an additional \$7.5 million each year through federal and state grant funding.
- The Health Center delivers services at 9 different locations, including school-based health services at two public schools.
- The Health Center's employees speak 25 different languages and there are over 80 staff trained in medical interpreting.
- The Health Center accepts most private insurances (such as Blue Cross, Harvard Pilgrim, Aetna) along with MassHealth, Medicare and Commonwealth Care and Choice. No patient will be denied health care services because of inability to pay.
- The Health Center has achieved Joint Commission accreditation and has been recognized for complying with rigorous national performance standards that promote quality health care delivery.
- **To serve an estimated 10,000 individuals who now lack access to ongoing health care, LCHC is moving to a new facility at 161 Jackson Street by the close of 2011.**

## Extraordinary Growth Since 2000



PATIENTS SEEN IN 2009:	
Primary Care	19,257
Behavioral Health	3,110
HIV/AIDS Services	1,728
Ancillary Services	3,612
Health Education & Outreach	2,452
Health Insurance Counseling	4,576

PATIENT VISITS IN 2009:	
Primary Care Visits	80,760
Behavioral Health Visits	18,985
Other Services	25,058

## PATIENT DEMOGRAPHICS

94% Below Federal Poverty Level

12% Uninsured

42% Children

57% Female

35% White

31% Hispanic/Latino

25% Asian

8% African, Black

43% Limited English Proficient

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