

# Lowell Community Health Center

Serving 1 in 3 Lowell Residents

978-937-9700 | www.lchealth.org

Dorcas Grigg-Saito, Chief Executive Officer

## DID YOU KNOW?

The Health Center has been **providing high quality, affordable health care services** for the community **since 1970**.

The Health Center stimulates an **economic impact of over \$32 million** in Greater Lowell, including \$23.9 million in personal income.

The Health Center has over **250 employees** and over 50% of staff live in the City of Lowell.

The Health Center has an **annual operating budget of \$22 million**. Since only 68% of revenue is derived from patient fees and insurance reimbursements, LCHC raises an additional \$7.5 million each year through federal and state grant funding.

The Health Center delivers services at **8 different locations**, including school-based health services at two public schools.

The Health Center's **employees speak 28 different languages** and there are over 80 staff trained in medical interpreting.

The Health Center accepts most private insurances (such as Blue Cross, Harvard Pilgrim, Aetna) along with MassHealth, Medicare and Commonwealth Care and Choice. **No patient will be denied health care services because of inability to pay.**

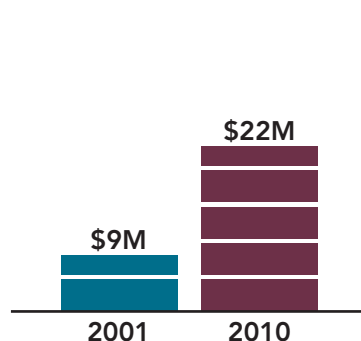
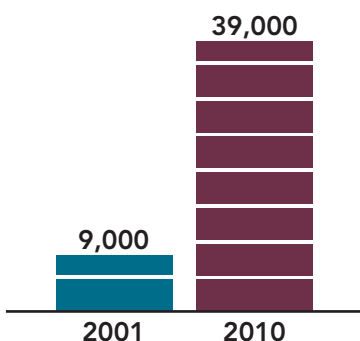
The Health Center has achieved **Joint Commission accreditation** and has been recognized for complying with rigorous national performance standards that promote quality health care delivery.

To serve an estimated 10,000 individuals who now lack access to ongoing health care, LCHC is moving to a new facility at 161 Jackson Street by the Fall of 2012.

## EXTRAORDINARY GROWTH SINCE 2001

Number of Patients

Annual Operating Budget



PATIENTS SEEN IN 2010:	38,664
Primary Care	19,894
Behavioral Health	3,237
HIV/AIDS Services	1,383
Ancillary Services	664
Health Education & Outreach	4,327
Health Insurance Counseling	6,159
Youth Programs	3,000

PATIENT VISITS IN 2010:	144,637
Primary Care Visits	82,902
Behavioral Health Visits	19,467
Other Services	42,268

## PATIENT DEMOGRAPHICS

95% Below Federal Poverty Level

12% Uninsured

40% Children

57% Female

35% White

30% Hispanic/Latino

26% Asian

8% African, Black

44% Limited English Proficient

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