What is MyChart?

MyChart is a better way to connect with your care team, and it's here at Lowell Community Health Center. With MyChart, you can view your medical record, lab and test results, view and request appointments, request prescriptions, message with your care team, pay bills, and update your personal information.

MyChart is available to all patients aged 12 and older. MyChart is available in English and Spanish.

How do I sign up for Mychart?

1. Download the app MyChart from your app store or click here to log in on your computer
2. In your appointment reminders you will receive a text with a link to join MyChart. You can follow that link and create a username and password.
3. Call 978-746-7748 if you do not have a text or link and we will send you one!

Call 978-746-7748 if you have any questions about MyChart.

Accessing someone else's MyChart profile

As of December 1, 2022 patients **aged 12 and older** can create their own MyChart account. Patients can grant proxy access to parents, caregivers, or other people involved in their care.

For patients under 12 years: The parent or guardian can obtain full access to their child's electronic medical record. The parent or guardian will need to have a Lowell CHC MyChart account as well. We can register you to access a child's account.

For patients aged 12-17: On a patient's 12th birthday, a parent or guardian proxy will automatically change to limited proxy access. Limited proxy access means the parent or guardian can NOT view lab results, medications, or visit notes. Proxys of patients 12 and older will only have access to appointments and allergies.

Proxys must have their own MyChart account and must request proxy access at the health center.

Adult patients may also grant proxy access to other adults which can vary in levels of access.

Is my information in MyChart safe?

Yes, MyChart is HIPAA secured. Any messages, notes, and information on MyChart is safe and protected. Your information may be shared with other health organizations as needed in emergency situations or as permitted by law.

Features and function in my chart:

CONNECTING AND SHARING
View health and visit summaries, link health accounts from other organizations, share your records with other organizations, and have easy access to your medical record at any time.

HEALTH
View test results, medications, allergies, and immunizations. Get notified about your annual preventative care needs and complete some annual documentation on your own time.

MESSAGING
Send a message to your care team, ask for medication refills, request referrals, and get medical advice.

APPOINTMENTS
View after visit summary, eCheck-In, request appointments, view upcoming appointments. Update your contact and personal information.

PAYMENT AND INSURANCE
View and pay bills, set up payment plan, view insurance ID cards and summary.